Calmaboard Privacy Policy

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Download this page as a PDF: we advise you to keep a copy, for future reference and as an exact record of this policy.

This policy explains what the Calmaboard app does with your data. Short version first, details after. The calmaboard.com website is covered by its own legal notice (calmaboard.com/legal/).

In short

- **No account.** The app never asks for your name, e-mail address or phone number.
- **Your phone gets a random ID** (a string of letters and numbers). It ties to your phone what our server and RevenueCat hold about it: your saved flights, notification settings, answers, subscription, and any refund case or warning (section 2).
- **We keep your saved flights on our server** so we can compute their forecasts and send you notifications. We delete each flight 7 days after its planned arrival time (the clean-up runs every hour), or as soon as you remove it.
- **No analytics or advertising tools, no tracking across apps and sites, no selling of data.** We use your optional after-landing answer, and RevenueCat processes your purchase history, to run and improve the service. The app does not ask for your location, contacts, photos, camera or microphone.
- **"Delete my data"** in Settings erases everything our server holds about your phone (after a confirmation), except the proof that you agreed to let us tell Apple about a refund we owe you (it holds no app ID, section 5). Backup copies of our database expire within 30 days.
- Payments go through Apple or Google. We never see your card or your store account.

1. Who is responsible

The controller of your data (the company that decides how it is used) is **Vizalgo SAS**. Contact: contact@calmaboard.com. Vizalgo has not appointed a data protection officer.

2. What we process, why, and for how long

Data	Why	Legal basis (GDPR art. 6(1))	How long
Random app ID made on your phone (format `$RCAnonymousID:…`), sent with every request to our server	To know which saved flights and which subscription belong to your phone	Legitimate interest (f): providing the free forecast you asked for; for subscribers, contract (b)	As long as the data it links exists on our server (see the rows below)
Saved flight: flight number (if you searched by number), departure and arrival airports and their coordinates; the departure airport's time zone; departure and arrival times	To compute the forecast for your route and times, and to send its notifications	Legitimate interest (f): providing the free forecast you asked for; for subscribers, contract (b)	Until you remove the flight, or **7 days after its planned arrival time**, whichever comes first
Forecast state of each saved flight: when your phone last loaded its forecast online or was notified, a summary of the forecast you were last shown or told, a summary of the newest forecast, and when the flight's times were last re-checked	To notify you only when the forecast really changed, and never twice about the same thing	Legitimate interest (f): providing the free forecast you asked for; for subscribers, contract (b)	Deleted with the flight
Last-seen date: the day your phone last contacted our server (written at most once a day)	To delete your data once your phone has been silent for 12 months	Legitimate interest (f): not keeping data longer than needed	Until "Delete my data", or 12 months after that date (the row goes with the rest)

Data	Why	Legal basis (GDPR art. 6(1))	How long
Push token (an address for notifications given by your phone's system), your notifications on/off choice and the app's language (English or French)	To notify you, in your language, when a flight's forecast is ready, shortly before departure to look at the latest forecast and, for subscribers, when the forecast changes	Legitimate interest (f): sending the notifications you left on; for a subscriber's paid notifications, contract (b). You can turn notifications off in the app or in your phone's settings	Until "Delete my data", or 12 months after your phone last contacted our server
Notification records: for each notification, its kind, when it was due and sent, the push token used, and the delivery report from the push service	To send each notification once, and to stop sending to a phone that no longer receives them	Legitimate interest (f), as for the push token; contract (b) for a subscriber's paid notifications	Deleted with the flight
Subscription status: active or not, end date, when it was last checked; and, on each saved flight, whether its full forecast was already unlocked	To unlock the paid parts of the forecast, and keep a flight opened while subscribed readable until departure	Contract (b) for subscribers; for other phones, legitimate interest (f): checking whether there is a subscription; for free access given to app store reviewers with a code, legitimate interest (f): having our app reviewed	Until "Delete my data", or 12 months after your phone last contacted our server. The unlock mark goes with its flight
A refund we owe you (only when the Terms say you are entitled to one): your app ID and the other app IDs of the same RevenueCat customer (for example a second phone), the reason, the Terms section,	To show "Ask for a refund" in Settings and carry the refund out	Contract (b): the Terms promise this refund	Shown in the app for 30 days. Kept until "Delete my data", or until none of your phones has contacted our server for 12 months. The alert e-mails we send ourselves about a case

Data	Why	Legal basis (GDPR art. 6(1))	How long
the store, when the case opened, closed and was last checked, the outcome, and for the App Store the original transaction ID of your purchase			name only its case number; our server deletes its record of them 90 days after sending, and we delete them from our mailbox 1 year after they arrive
Your agreement to tell Apple (App Store, only if you tick the box): the original transaction ID of your purchase, the time, and which wording you agreed to. **No app ID**	To prove we had your agreement before answering Apple: Apple makes us "solely responsible for obtaining valid consent"	Legitimate interest (f): proving your agreement	**Kept after "Delete my data"**, until 5 years after the day you agreed (the time limit for a claim under French law, Civil Code art. 2224), then deleted
A warning for your phone (only if we warn your phone that it uses Calmaboard in a way our Terms do not allow): its kind, which wording it showed, when it was created and when it ends, and when the app first showed it on your screen	To warn you before we stop answering your phone (Terms §3), and to know the warning was shown	Legitimate interest (f): warning you before any measure, and proving we did	Until "Delete my data", 12 months after your phone last contacted our server, or 12 months after the warning ends, whichever comes first
After-landing answer (smooth / a few bumps / bumpy), optional, with the flight's airports and times	To check and improve our forecast	Legitimate interest (f): testing whether the forecast is right. You can skip the question.	Linked to your phone until the flight is removed or 7 days after it lands. Then kept **without any link to your phone**, with the airports and with times rounded down to the hour; deleted 3 years after departure
Flight number search (flight number + date)	To find your flight's airports and times	Legitimate interest (f): finding the flight you asked for; for subscribers, contract (b)	Our server keeps the search result for 7 days, shared between users, **without** your app ID

Data	Why	Legal basis (GDPR art. 6(1))	How long
Technical data: your phone's IP address reaches our server with each request, through the proxy in front of it	To deliver the answer and protect the service	Legitimate interest (f): running and securing the service	Not stored: our code does not record it, and the proxy keeps no access log (neither IP addresses nor the addresses of the requests). Our programs' technical logs (mostly error messages) are limited to 3 files of 10 MB per program and overwritten, oldest first; our code removes app IDs and push tokens from what it writes there
E-mails you send us, and our replies	To answer you, to pass a withdrawal from an App Store purchase on to Apple, and to keep proof of what was asked and done	A request about your data: legal obligation (c), since the GDPR requires us to answer (art. 12). Anything else, and keeping proof: legitimate interest (f)	While we deal with your request. Then: about a refund, a withdrawal, a defect or a complaint, the exchange is kept as proof until 5 years after our last reply (the time limit for a claim under French law, Civil Code art. 2224). About your data: we delete your message once we have answered; our reply, which does not repeat your app ID, is kept as proof for the same 5 years. We delete any other e-mail 1 year after our last reply

Backups. Our database is copied every day. Each copy is kept 7 days on our server and 30 days in encrypted storage (section 4). Data you delete can remain in these copies until they expire. If we ever had to restore a copy, data you deleted after that copy was made could come back, until it is deleted again by the periods above.

What you must give. No law requires you to give us data. To use the app with our server, the random ID is needed, and a flight is needed to get its forecast; without

them the app cannot save a flight on our server or compute its forecast. Notifications and the after-landing answer are optional.

We never make decisions about you by automated means that have legal or similar effects on you (GDPR art. 22). The forecast is computed from your route and the weather, not from anything about you.

3. What stays on your phone

- A copy of your saved flights and their forecasts (so you can read them in airplane mode). Saved flights are also kept on our server (section 2).
- Your after-landing answers (a copy).

This data stays until you remove a flight, use "Delete my data" or uninstall the app.

- Your display choices (theme, 12/24-hour clock, text size, language, map and other settings) stay on your phone. Of your language, only "English" or "French" is sent to our server, so the forecast and the notifications come in that language. Your display choices, language included, and your notifications on/off choice are kept **after "Delete my data"** too (section 5) and are removed only when you uninstall the app. Your random app ID also stays on your phone after "Delete my data" (section 5), but it is sent to our server and to RevenueCat (sections 2 and 4).
- The list of notices you closed in the app, so a notice you have read does not come back. It stays on your phone only and is kept **after "Delete my data"** too.

The breathing exercise runs only on your phone and sends nothing.

4. Who receives data

We do not sell or rent your data, and we share it with no advertiser or data broker. Each service below gets only what the table shows. Where each one stands today:

- Cloudflare and RevenueCat handle data for us under the data processing agreements that form part of their terms.
- Google's Firebase terms, used to deliver notifications on Android, include a data processing agreement.

- Hetzner hosts our server under its terms.
- Expo delivers our notifications under its terms and privacy policy; we have not signed a separate data processing agreement with Expo.
- Our support mailbox is a personal Gmail account, under Google's terms and privacy policy, with no data processing agreement.
- Apple and Google, as stores, decide themselves how they use the data of your purchase.

Recipient	Role	What they get	Where, and how a transfer is protected
Hetzner Online GmbH	Hosts our server and database (processor)	Everything in section 2 except e-mails, which are in our mailbox (Google, below)	Germany (Falkenstein data centre). No transfer outside the EU
Cloudflare, Inc.	Stores the encrypted backup copies of our database (processor); forwards the e-mails you send to contact@calmaboard.com; serves calmaboard.com, including the pages the app opens and our notices file, which the app reads from time to time; sends us alert e-mails about a refund case or the service	Encrypted copies of our database; your e-mails, on their way to our mailbox; your phone's IP address and the usual details of a web request (system and app version) when the app opens a calmaboard.com page or reads the notices file, **never your app ID**; a refund case number	United States company: what it handles for us, including the backup copies, can be processed outside the European Union, including in the United States. EU-U.S. Data Privacy Framework
Google (Gmail)	Hosts the mailbox where the e-mails sent to contact@calmaboard.com arrive, and from which we answer	Your e-mails and our replies, with whatever you put in them (for example your app ID)	In Europe the service is provided by Google Ireland Limited; Google can process data on servers outside the European Union, including in the United States.

Recipient	Role	What they get	Where, and how a transfer is protected
			Google LLC: EU-U.S. Data Privacy Framework
RevenueCat, Inc.	Manages subscriptions for us (processor)	Your random app ID, for every installation, **even if you never subscribe**; your purchase and renewal history from the store, and on Android any free access we give app store reviewers with a code (its dates); your phone's model, system, language, currency and store country, and the app's version; on iPhone, the identifier Apple gives our apps on your phone and the tracking-permission status (we never ask to track you); your phone's IP address when the app contacts it. On Android, after a purchase, a copy of your app ID in your Google account's backup (Google Block Store), so the subscription comes back after a reinstall. For a refund we owe on Google Play: our refund request, passed on to Google	United States (RevenueCat and its sub-processors, AWS among them; list on request). Not on the Data Privacy Framework list: transfers under the European Commission's standard contractual clauses in its data processing addendum (August 2026 version)
Expo (650 Industries, Inc.)	Delivers notifications for us to Apple and Google	Push token; the notification text (which can name your flight number, or your route and date, but never contains the forecast itself); a random reference to the flight; the flight's departure time (Expo	United States. EU-U.S. Data Privacy Framework

Recipient	Role	What they get	Where, and how a transfer is protected
		stops trying to deliver after it); a random installation ID that Expo's software makes on your phone; your phone's IP address when the app registers for notifications. On Android, getting a notification token also sends Google (Firebase) a Firebase installation ID, the app's name and version, and your phone's model and Android version	
Apple (Apple Push Notification service) or **Google** (Firebase Cloud Messaging)	Deliver the notification to your phone	Push token and the notification	Apple: Apple Distribution International (Ireland); Apple's own transfers under standard contractual clauses. Google LLC (United States): EU-U.S. Data Privacy Framework
Apple (App Store) or **Google** (Google Play)	Sell the subscription and take the payment, under their own terms and privacy policies (they decide how they use that data); they tell RevenueCat about your purchase	What you give them when you buy	See Apple's and Google's privacy policies. In France the sellers are Apple Distribution International Ltd. and Google Commerce Limited (Ireland)
Apple (App Store refunds)	Decides your refund or withdrawal request	**Only if we owe you a refund and you ticked the box:** why we owe it, as Apple's	Apple Distribution International (Ireland); Apple's

Recipient	Role	What they get	Where, and how a transfer is protected
		categories put it (not delivered: a quality issue, or another reason), that a free sample was shown, our preference (a full or partial refund), and that you agreed. If Apple refuses while your subscription is active: our request to push your renewal date back. **Only if you ask us to withdraw from an App Store purchase:** your withdrawal, with the details you gave us, passed on to Apple	own transfers under standard contractual clauses
AeroDataBox, through **RapidAPI** (Nokia of America Corporation)	Flight schedules	Only the flight number and date you searched, sent by our server. **No app ID, no IP address of your phone**, so no personal data	AeroDataBox: Canada (British Columbia); the EU adequacy decision 2002/2/EC covers recipients subject to Canada's PIPEDA. RapidAPI: United States. Since no personal data is sent, no transfer safeguard is needed

How long they keep it.

- **RevenueCat:** if you never bought a subscription, we have RevenueCat delete your record after 12 months without the app contacting RevenueCat. If you bought one, RevenueCat keeps your purchase record while you are subscribed and up to 5 years after your last payment, as proof (the time limit for a claim under French law, Civil Code art. 2224), unless you ask us to delete it sooner (section 5).

- **Expo:** the notification text only until it is delivered; the delivery report 24 hours; the push token for as long as Expo considers reasonably necessary under its privacy policy (Expo push tokens do not expire).
- **Apple's push service and Firebase Cloud Messaging:** a notification not yet delivered only until it is delivered or expires. We set it to expire at the flight's departure time; Apple keeps one for 30 days at most and Firebase for 28 days at most.
- **Google (Firebase, Android):** the Firebase installation ID until its deletion is asked through Firebase; we do not ask for it today.
- **Google (Gmail):** the e-mail periods in section 2. **Cloudflare:** the backup copies, 30 days (section 2).
- **Apple and Google as stores:** their own rules (their privacy policies).

When personal data leaves the European Economic Area, we rely on the safeguards named above (GDPR art. 45 or 46). You can ask us for a copy of them (contact@calmaboard.com).

Apple and Google may also give us crash reports from people who chose, in their phone's settings, to share diagnostic and usage data with app developers, and from people testing a test version of the app. We read them in Apple's and Google's developer consoles, which keep them under their own rules, and use them only to fix bugs (legitimate interest (f): keeping the app working).

5. "Delete my data"

In **Settings > Delete my data**, one tap (with a confirmation) deletes:

- on our server: your saved flights with their forecast state and notification records, the after-landing answers still linked to your phone, your push token, notifications choice and the language used for your notifications, your subscription status, the date your phone last contacted our server, any refund we owe you, and any warning for your phone (with when the app showed it);
- on your phone: your flights, forecasts and answers, and the notices kept for reading offline.

What it does **not** delete:

- **Your random app ID stays on your phone**, with your display choices (language included), your notifications on/off choice and the list of notices you closed. Your subscription is attached to that ID by RevenueCat, and the app cannot get a new one without losing it. If you are subscribed, your subscription keeps working: our server asks RevenueCat again the next time you use the app.
- **RevenueCat's own record** of your ID and purchases. To have it deleted, write to us at contact@calmaboard.com with your app ID (shown in Settings); we ask RevenueCat to delete it. This does not cancel your subscription: cancel it first in your App Store or Google Play settings.
- **The proof that you agreed to let us tell Apple** about a refund (section 2): it holds no app ID and is kept for the period in section 2, so we can show Apple and the authorities that we asked you first.
- After-landing answers that are **no longer linked to your phone** (after a flight was removed or 7 days after it landed): we cannot find them anymore, so they cannot be told apart from anyone else's.
- **Backup copies** of our database made before you deleted: they expire within 30 days (section 2).
- Apple's and Google's purchase records: ask them directly.

Uninstalling the app deletes what is on your phone, including the random ID, except two copies described in section 4: on Android, once you have bought a subscription, the copy of the ID that RevenueCat's software keeps in your Google account's backup; and on iPhone, the installation ID that Expo's software can keep in the phone's keychain. It does not delete what is on our server: use "Delete my data" before uninstalling. After you uninstall, we can no longer tell which data was yours; it is deleted by the periods in section 2.

6. Your rights

Under the GDPR (articles 15 to 21) you can ask for access to your data, its correction or deletion, a limit on its use, and a copy in a portable format. "Delete my data" does the deletion at once.

You can also object, on grounds relating to your situation, to every use based on our legitimate interest (marked (f) in sections 2 and 4): the free service (your app ID,

saved flights and their forecast state, notifications, flight searches, the check for a subscription), the last-seen date, the after-landing answers, the proof of your agreement to tell Apple, warnings for your phone, the technical logs, crash reports, and e-mails kept as proof. We then stop, unless we have compelling legitimate grounds or need the data for a legal claim (GDPR art. 21). Without the data the free service needs, we can no longer serve your phone: "Delete my data" stops it at once.

For anything else, write to contact@calmaboard.com with your app ID (shown in Settings). The app sends us no name or e-mail address, so the ID is the only way to find your data, and without it we cannot confirm which data is yours (GDPR art. 11). The ID works like a password for our server: send it only to contact@calmaboard.com, for a request that needs it (exercising your rights, a refund we owe you, a withdrawal, ending a subscription after it renews, or a wrongful block under the Terms). Once we have answered a request about your data, we delete your message, with the ID in it; our reply does not repeat your ID (section 2). We answer within one month (GDPR art. 12(3)).

You can also complain to the French data protection authority, the **CNIL** (www.cnil.fr) or to the authority of the EU country where you live or work.

7. Children

Calmaboard is not meant for children under 13. If you are under 18, ask a parent or guardian for their agreement before buying a subscription. If a child under 13 has used the app, "Delete my data" in Settings on their phone erases what our server holds about that phone (section 5).

8. Security

Requests between the app and our server are encrypted (HTTPS). Our database cannot be reached from the internet and is protected by a password; the backup copies in Cloudflare's storage are encrypted. Your app ID is random and long enough not to be guessed; our server refuses any request without one. Access to the server is limited to Vizalgo and its hosting provider.

9. Changes

If we change this policy, we announce it on calmaboard.com and in the app, with a new date at the top. A change to how your data is used is announced at least 30 days before it applies.

10. Contact

Vizalgo SAS. E-mail: contact@calmaboard.com.